

## Results of Annual Parents' Survey 2021

We would like to thank all parents/carers who completed the survey this year. We are very proud of the positive responses and, whilst there are areas we can improve on, we are pleased that so many took the time to endorse the hard work the students and staff put in every day at Forest Hill School. Below is a summary of the headline figures.

### Section 1. The School in General

Statement	% Agree/Strongly Agree/NA	Number of Responses
My child is happy at school	85%	222
My child feels safe at school	89%	213
The school makes sure students are well behaved	69% (12% don't know)	218
The school values my child's diversity	82%	219
My child has been bullied and the school dealt with it effectively	20%	219
My child has not been bullied	66% (6% don't know)	219
The school makes me aware of what my child will learn during the year	46%	217
When I have raised concerns with the school they have been dealt with properly	82%	218
My child has SEND and the school gives them the support they need to succeed	89%	218
The school has high expectations for my child	65% (19% don't know)	218
My child does well at school	83%	218
The school lets me know how my child is doing	67%	218
There is a good range of subjects available to my child	84%	217
My child can take part in clubs and activities	67%	219
The school supports my child's wider personal development	61% (17% don't know)	219
I would recommend this school to another parent	73% (13% don't know)	219

### Section 2. Communication / Parental Involvement

Statement	% Agree/Strongly Agree/NA	Number of Responses
Email communication from the school is good	91%	220
Members of staff are responsive when I have questions or concerns	91%	208
The weekly bulletin provides clear information regarding upcoming events and activities	97%	215
The weekly video message from the Headteacher (via the bulletin) keeps him visible and connected to parents	90%	183
The half termly newsletter is an interesting read about events of the previous half term	95%	201

The school website is a useful source of information	92%	201
I understand the role of the school governors	74%	188
I know how to share my views and ideas with the Headteacher and Governors	55%	188

### Section 3. Reporting of your Child's Progress

Statement	% Agree/Strongly Agree/NA	Number of Responses
The school encourages parents to play an active part in school life	69%	175
Parents' Evenings are a positive and useful experience	88%	207
The termly progress reports are informative	72%	198

In addition to the above statements, the survey gave you the opportunity to let us know your thoughts (both positive and negative) in relation to each section. We have read and considered all of your responses as well as those statements where we scored lower than we would have liked. Below is a summary of the key issues identified and our intended responses:

Feedback	Intended Response
More information about clubs/activities required	<p>We realise that the response to the statement <i>My child can take part in clubs and activities</i> was not going to be as accurate as in other years due to the coronavirus pandemic and the fact that a large number of lunchtime and after school activities simply could not take place within the restrictions at the time. However, we are delighted that our enrichment programme is now back up and running and continually expanding. All information about extracurricular clubs and activities and the 2021/22 schedule can be found on the school website: <a href="https://foresthill.lewisham.sch.uk/clubs/">https://foresthill.lewisham.sch.uk/clubs/</a> Please refer back regularly as it will continually be updated.</p> <p>We will also remind parents/carers about the clubs on offer and new clubs/activities available via the Weekly Bulletin.</p>
Concerns about student behaviour in class	<p>We will:</p> <ul style="list-style-type: none"> <li>• Create and publish clear expectations for staff/students around lesson behaviour</li> <li>• Work with students so that they understand the rules and expectations</li> <li>• Monitor classroom behaviour closely and support teachers with dealing with poor behaviour</li> </ul> <p>Monitor school behaviour data and intervene with any students who regularly misbehave</p>
Would like more information about child's progress	<p>We are currently reviewing our assessment policy to make sure that the information that is provided is both more detailed and more useful for parents. We will be sharing information about this before the end of term.</p>

<p>Would like more information about what students will learn throughout the year</p>	<p>The school website has a section titled Subjects (<a href="https://foresthill.lewisham.sch.uk/subjects/">https://foresthill.lewisham.sch.uk/subjects/</a>) where parents can view information about each subject taught at Forest Hill School. Within each subject page, there is also a link to a curriculum map, which outlines the topics that students will cover each year.</p> <p>Parents can also view further information within the Curriculum section of the website: <a href="https://foresthill.lewisham.sch.uk/curriculum/">https://foresthill.lewisham.sch.uk/curriculum/</a></p>
<p>Lack of understanding of student reports</p>	<p>Moving forward, we will ensure that reports are better explained to parents/carers. We have learned a lot from holding parent focus groups about parents' evenings and reports and will use this knowledge and understanding to improve the parent experience.</p>
<p>Lack of understanding of role of governors and how to contact them</p>	<p>The School Governors page of the website (<a href="https://foresthill.lewisham.sch.uk/governor-information-and-duties/">https://foresthill.lewisham.sch.uk/governor-information-and-duties/</a>) explains the role of the school's governing body and provides the names and biographies of each member. The email addresses of some of the parent governors as well as the clerk to the governors can be found on this page for any parents/carers to contact them directly.</p> <p>We will also aim to have members of the governing body present at all school functions and events, such as the termly Headteacher's Coffee Morning and the termly Parents' Forum, so that parents have more opportunities to get to know them and engage with them directly.</p>
<p>Unsure how to share ideas and views with senior staff and governors</p>	<p>The contribution of parents to the development of the school and to the sharing of ideas about what the school does well and what it could do to improve its provision for students is very important. There are a number of ways in which parents can share their views and ideas:</p> <ul style="list-style-type: none"> <li>• Contact (speak to or <b>e-mail</b>) the Headteacher directly</li> <li>• Send an <b>email</b> to the school office</li> <li>• Talk to a parent governor (see <b>Governors</b> Page)</li> <li>• Complete the <b>Ofsted Parent View</b> questionnaire</li> <li>• Complete our Annual Parent Survey</li> <li>• Attend our termly Parents' Forum (starting in Autumn 2021)</li> <li>• Attend one of our termly Headteacher's Coffee Mornings</li> </ul> <p>Please visit the Parent Voice page of our website for further information: <a href="https://foresthill.lewisham.sch.uk/parent-voice/">https://foresthill.lewisham.sch.uk/parent-voice/</a></p>

Finally, parents and carers had many lovely things to say about the school and the staff and we would like to share a selection of these:

*It's a very nurturing school with high expectations for behaviour.*

*It is full to the brim as far as I can see with hugely positive role models, both male and female.*

*Staff have always been very informative and supportive and genuinely seem to care about the children at the school and their progression and wellbeing. Thank you for all your hard work!*

*I commend FHS for the dedication and effort put in to ensuring my son's effective learning and personal growth.*

*I would happily recommend the school to any potential students. I am particularly impressed with the pastoral care given to my son at times when he has struggled.*

*FHS' overall communication strategy is effective in that it keeps parents informed, updated and well-engaged with activities and developments at the school.*

Once again, thank you to all those who completed the survey. We will continue to work hard, acting on your feedback and ensuring the school meets your expectations.