

## New Accounts

Parents will receive an email from the school with a link to the **Parent Login** screen , then Parents will click **Here** to open the **Create Your Password** screen.

### Example Email

Hello from MyChildAtSchool.com

A request to setup your MCAS account has been received.

Below are the details to setup your account.

Email - [sravani.konidala@bromcom.com](mailto:sravani.konidala@bromcom.com)

Password - Please click [Here](#) to create your login password.

If you did not request these details, please contact your school.

Please do not reply to this email as any received emails are deleted immediately.

Regards  
MyChildAtSchool.com

Parents will **Enter Password** and **Confirm Password** then click **Create Password**. Then continue to the next section [Logging in to MCAS New and Existing Accounts](#)



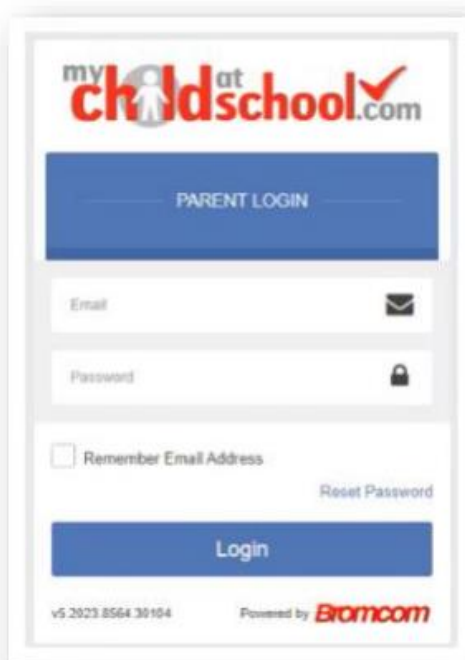
The screenshot shows a web form for creating a password. At the top is the logo for 'my child at school.com' with a red checkmark. Below the logo is a blue header bar with the text 'CREATE YOUR PASSWORD'. The form contains two input fields: 'Enter Password' and 'Confirm Password'. Below these fields is a blue button labeled 'Create Password'. At the bottom of the form is a link that says 'Back to Sign in'.

## Logging in to MCAS New and Existing accounts

- From within the web browser type [www.mychildatschool.com](http://www.mychildatschool.com) or access the **MCAS** mobile phone app, this will open the **Parent Login** screen.
- Enter your **Email Address** and **Password**. Use the **Email Address** registered to the **MCAS** account and the **Password** to **Login**.
- Click on the **Login** button.
- **Login** to the **MCAS** account and see all **Students** linked to that **Email Address**.

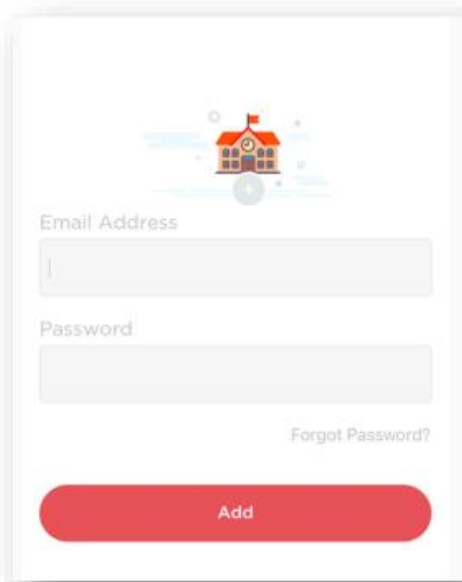
**Note:** Parents should contact the school if they receive the message *Incorrect Email Address or Password*.

### Web Login



The web login form for mychildatschool.com features a blue header with the logo. Below it is a blue button labeled "PARENT LOGIN". The form includes two input fields: "Email" with an envelope icon and "Password" with a lock icon. A checkbox labeled "Remember Email Address" is present, along with a "Reset Password" link. A large blue "Login" button is at the bottom. The footer contains the version number "v5 2023 8564 30194" and the text "Powered by Bromcom".

### App Login



The app login form has a white background with a schoolhouse icon at the top. It includes two input fields: "Email Address" and "Password". A "Forgot Password?" link is located below the password field. A large red "Add" button is at the bottom.

## How to select the MCAS Dashboard

The **MCAS Dashboard** allows parents to view multiple **Student MCAS** accounts in one place.

All **Students** linked to a parent account will appear in the top left dropdown in the **Dashboard** with **School** and **Student Name**. This dropdown allows parents to switch between different **Student** accounts.

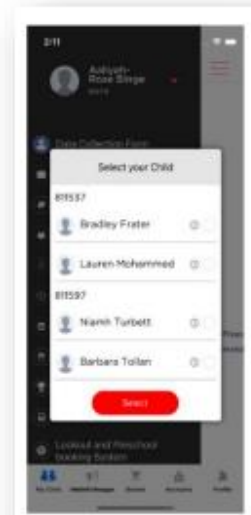
For the MCAS Desktop view in the example image below this shows the selected **Student** in **Red**.

### Web Select the Student



For the App click on the required **Student** and click **Select**

### App Select the Student



## How to toggle between student accounts

Parents can toggle between different **Students** when viewing a page from the panel on the left-hand side. Click on **Timetable** (for example) in the left-hand panel and then toggle between **Students** using the **Student Name** dropdown to switch between **Timetables** for each **Student**.

The pages for each **Student** will retain the colour coding set up by their school.

**Timetable** What lessons does Paul have?

YOU ARE HERE: Dashboard > Timetable

Term 3 - Week 05 - 05/06/2022

	Sunday 5th Jun	Monday 6th Jun	Tuesday 7th Jun	Wednesday 8th Jun	Thursday 9th Jun	Friday 10th Jun	Saturday 11th Jun
1		11MATS Mathematics Miss V Wilson	1 TTF ZC Withdrawal Group Mr A Reid	1 11ELAS English Language Mrs T Folan	1 11OP3HES1 History Mr J Pearson	1 11MATS Mathematics Miss C Gallas	
2		11OP1BST1 L1/2 CNAT Enterprise Mr J Charles	2 11ELAS English Language Mrs T Folan	2 11MATS Mathematics Miss V Wilson	2 11ELAS English Language Mrs T Folan	2 11OP3HES1 History Mr J Pearson	
3		11ELAS English Language Mrs T Folan	3 11OP1BST1 L1/2 CNAT Enterprise Mr J Charles	3 11BSC3 Combined Science Ms G Seanson	3 11OP2/DAN1 BTEC L1/2 Tech Av... Miss H Hunt	3 11ELAS English Language Mrs T Folan	
4		11BSC3 Combined Science Ms G Seanson	4 11OP1BST1 L1/2 CNAT Enterprise Mr J Charles	4 11OP1BST1 L1/2 CNAT Enterprise Mr J Charles	4 11MATS Mathematics Miss C Gallas	4 11OP2/DAN1 BTEC L1/2 Tech Av... Miss H Hunt	
5		11OP3HES1 History Mr J Pearson	5 11BSC3 Combined Science Ms G Seanson	5 11OP2/DAN1 BTEC L1/2 Tech Av... Miss H Hunt	5 11BSC3 Combined Science Ms G Seanson	5 11BSC3 Combined Science Ms G Seanson	

**Timetable** What lessons does Charlotte have?

YOU ARE HERE: Dashboard > Timetable

Term 3 - Week 01 - 05/06/2022

	Sunday 5th Jun	Monday 6th Jun	Tuesday 7th Jun	Wednesday 8th Jun	Thursday 9th Jun	Friday 10th Jun	Saturday 11th Jun
1		12bLaa Law Miss Mason		1 12bLab Law De Vivo		1 12cGbh Geography Mr Saxton	
2		12bLaa Law Miss Mason		2 12bLab Law De Vivo		2 12cGbh Geography Mr Saxton	
TG1		12CBR Registration Mr BromcomUser	TG1	12CBR Registration Mr BromcomUser	TG1	12CBR Registration Mr BromcomUser	
3		12eHia History Mrs Davies				3 12eHia History Mrs Davies	
4		12eHia History Mrs Davies				4 12eHia History Mrs Davies	

## Students attending multiple schools

If a **Student** attends multiple schools - the **Homework**, **Exams** (Results and Timetables) and **Timetable** pages will show the data for all schools merged together.

**chidschool.com**

**Homework** Does Elizabeth have homework?

YOU ARE HERE: Dashboard > Homework

School	Subject	Homework Title	Subject Teacher	Assigned Date	Due Date	Resources(s)	Score
HAT	Science	Acids and Alkalis	Mr. G. Williams	25/02/2023	26/02/2023	3 Files	N/A
HAT	Mathematics	Calculator	Mrs. S. South	20/02/2023	26/02/2023	N/A	82
HPG	Art	Water Painting	Mr. W. Horish	10/02/2023	16/02/2023	1 Files	40
HPG	Geography	Solid Layers	Mrs. D. Frontier	09/02/2023	28/02/2023	6 Files	100

Parents will be asked to **Reset Your Password**.

- Enter the **Email Address**, this will be the **Email Address** that the school uses to contact the parent.
- Tick the **reCAPTCHA** box.
- Click on the **Send reset email** button.



The screenshot shows a web form for resetting a password on the MyChildAtSchool.com website. At the top is the logo 'my child at school.com' with a red checkmark. Below the logo is a blue button labeled 'RESET YOUR PASSWORD'. Underneath is a text input field labeled 'Email' with an envelope icon on the right. Below the email field is a reCAPTCHA box with a small square icon and the text 'I'm not a robot'. To the right of the reCAPTCHA box is a small icon of a person and the text 'reCAPTCHA Privacy - Terms'. Below the reCAPTCHA box is a blue button labeled 'Send reset email'. At the bottom of the form is a link labeled 'Back to Login'.

Parents will receive an **Email** containing a **Reset Password** link.

Hello from MyChildAtSchool.com

A request for password reset has been received.

If you did not request for your password to be changed, please contact your school.

Please click [Here](#) to reset your password. This link will expire in 4 hours.

Please do not reply to this email as any received emails are deleted immediately.

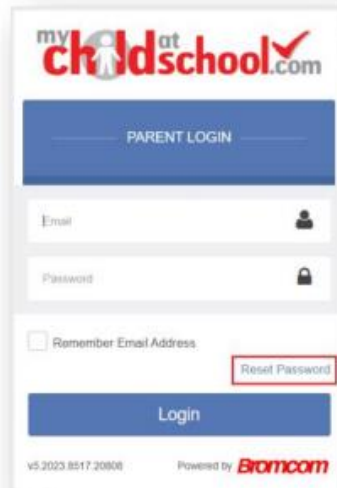
Regards

MyChildAtSchool.com

## How to reset your MCAS password

The following process shows parents how to reset the password for their **MCAS** account

- From within the web browser type [www.mychildatschool.com](http://www.mychildatschool.com) or access the **MyChildAtSchool** mobile phone app, this will open the **Parent Login** screen.
- Click on the **Reset Password** link.



Parents will then be asked to **Reset your Password** of at least eight characters.

- **Enter Password.**
- **Confirm Password.**
- Click the **Update Password** button.



Parents will now be able to **Login** using their **Email Address** and new **Password**.