

Welcome, from Harrison Catering Services

Firstly, let me say how delighted Harrison Catering Services is to work with Forest Hill Scholl. After the summer holidays, we are excited to be providing catering services at the school, and as parents, I'm sure you are curious and want to know more about Harrison, the school's new catering partner, along with the values, ethos, history and vision of the company serving your children.

Founded in 1994, Harrison is an award-winning company, with an approach, wherever possible, to use quality, sustainably sourced, seasonal fresh food prepared on-site and served by people who love what they do.

Our vision is to encourage children to explore new tastes and make healthier food choices through their formative years; therefore, the catering team will provide nutritious, balanced meals. We aim to instil a love and understanding of fresh, healthy food that will positively influence your children at school and throughout life.

Harrisons' teams play an integral part in the success of the catering service, with learning and development high on our agenda. Training will be undertaken by the on-site catering team includes how to prepare and serve healthier food to children through our bespoke Eat Well Live Well© training programme. To ensure the best customer experience at Forest Hill School, staff will complete Smile-accredited customer service training and are encouraged/supported to develop professionally throughout their career.

Our creative chefs and central support team will also plan and organise enjoyable, additional food experiences with pop-ups, promotions, themed events with links to the school's curriculum, and cultural and celebration dates to create a fun, engaging, enjoyable dining experience so look out for further announcements about these events.

As a fresh food catering provider with 30 years of experience, we are committed to reducing the environmental impact within our business through responsible sourcing, reducing waste and recycling as much as possible. We understand that we are all responsible for protecting our planet now and for future generations. As a result, we carefully analyse and consider our business processes and implement, where possible, more sustainable solutions that positively impact the environment.

For more in-depth knowledge about Harrison Catering or monthly recipe ideas/inspiration and a selection of how-to videos, please visit www.harrisoncatering.co.uk/, or to learn more about our foundation, please visit www.geoffreyharrisonfoundation.org.uk to understand how we encourage young people into a career in hospitality.

Finally, we always welcome and value feedback on Forest Hill School catering service. We regularly review our offer to ensure we continue providing a positive dining experience for your child. If you have any comments, suggestions or feedback about the catering service, please don't hesitate to contact our on-site Catering Manager.

Yours sincerely

Roy McGranaghan
Manager Client Services



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